JEFFERSON TRANSIT AUTHORITY 1 **RESOLUTION 17-27** 2 Salary Matrix for Non-Represented Personnel 3 4 A RESOLUTION of the Board of Directors of the Jefferson County Public 5 Transportation Benefit Area, hereinafter called the "Authority", adopting the new 6 7 Salary Matrix for non-represented personnel WHEREAS, Resolution 05-19 adopted a salary matrix for all non-represented personnel 8 on February 21, 2006; and 9 WHEREAS, JTA hired Cabot Dow to perform a salary survey; and 10 WHEREAS, Cabot Dow has provided JTA with a salary survey report and proposed a 11 new JTA non-represented personnel salary matrix; 12 NOW, THEREFORE, BE IT RESOLVED, that the salary matrix included in the salary 13 survey report attached to this Resolution be adopted as the salary matrix for all non-14 15 represented personnel. 16 **CERTIFICATION** 17 18 19 The undersigned duly qualified Clerk of the Board, acting on behalf of the Jefferson County Public Transportation Benefit Area, certifies that the foregoing is a true and correct 20 copy of a resolution adopted at a legally convened meeting of the Jefferson Transit 21 Authority Board held on December 19, 2017. 22 Vice Chair Member Member Attest: ethleen Kler Clerk of the Board



Jefferson Transit
Port Townsend, Washington
2017 Salary Study

Cabot Dow Associates
October 2017

Final Report

#### Summary

Jefferson Transit retained Cabot Dow Associates to perform a salary study of 14 non-represented staff positions. Cabot Dow Associates (CDA) worked with Jefferson Transit to create a market sample of nine agencies that include transit agencies in Washington state of similar size and structure as Jefferson Transit, and local public sector agencies that represent the local market.

The Study found that Jefferson Transit's salary ranges were, on average, 9.8% lower than the market at the salary range minimums, 1.6% below the market at the salary range maximums, and 7.4% below the market at the salary range midpoint.

### Background

Jefferson Transit began revenue service in eastern Jefferson County in May, 1981 and along the Pacific Coast in January, 1995. Jefferson Transit provides a variety of public transportation services that include fixed-route, route deviated, vanpool, ride-matching, with both regional and intercity bus connections. Jefferson Transit served an estimated population of just over 31,000 in 2016.

The 2017 Salary Study was commissioned in order to review its compensation policies and practices for 14 non-represented administrative and managerial positions. The study included a review of the Agency's current job descriptions for non-represented positions, personnel policies, selection of an appropriate market sample for comparison, and a recommendation for revised salary ranges.

### **Market Selection**

The market selection of agencies is made up of five transit agencies and four local public sector agencies. CDA used several metrics to determine the appropriate market selection for the study,

including population served and revenues. CDA selected those agencies that fell within a range of 50% below to 50% above Jefferson Transit in each of these metrics. Characteristics of the selected transit agencies are shown in Attachment 1.

The four local public sector agencies were chosen based on proximity within the Jefferson Transit job market and similarity in organization mission and size. The market selection included the following agencies:

| AGENCY                        | LOCATION               |
|-------------------------------|------------------------|
| Clallam Transit               | Port Angeles, WA       |
| Grant Transit                 | Moses Lake, WA         |
| Mason Transit                 | Shelton, WA            |
| Twin Transit                  | Centralia/Chehalis, WA |
| Valley Transit                | Walla Walla, WA        |
| City of Port Townsend         | Port Townsend, WA      |
| Jefferson County              | Port Townsend, WA      |
| Port of Port Townsend         | Port Townsend, WA      |
| Port Townsend School District | Port Townsend, WA      |

#### **Position Comparisons**

CDA made every effort to provide the best match for each Agency position. Several positions were unique to the Agency and were not able to be matched sufficiently with at least four or more matches. These positions included the Customer Service Clerk Lead, Grants and Procurement Coordinator, IT Specialist and Service & Training Supervisor. CDA has provided guidance as to recommended salary ranges for these positions based on internal equity principles.

Overall, comparable positions in other agencies tended to have higher education and experience requirements than Jefferson Transit's positions. Management positions for non-transit agencies were often difficult to match based on differences in organization level and scope of responsibility between the Agency and the market. For some positions, such as the Mobility Coordinator and West End Coordinator, CDA used position matches in market agencies that had similar responsibility, skills, and areas of focus.

### Salary Comparisons

CDA compared salaries at the entry level and high end of the market sample salary ranges. To standardize the comparison, CDA compared a 5-year employee wage in each of the market sample agencies. Most agencies use some type of regular merited step increase system that can span anywhere from 5 to 20 years in length. Step 6, the midpoint of Jefferson Transit's salary schedule, was used as a proxy for a 5-year employee for the purpose of comparing like employees between different agencies. Currently, annual step increases are not regularly part of Jefferson Transit's compensation plan.

The following positions were above the market sample median in terms of a 5-year employee wage:

| POSITION                               | % ABOVE MARKET |
|--|----------------|
| Accounting Specialist                  | 12.1%          |
| Executive Assistant/Clerk of the Board | 1.8%           |
| Mobility Coordinator                   | 17.2%          |
| West End Coordinator                   | 3.9%           |

The following positions were below the market sample median in terms of a 5-year employee wage:

| POSITION                                 | % ABOVE MARKET |
|--|----------------|
| Customer Service Clerk                   | -26.5%         |
| Finance/HR Manager                       | -19.8%         |
| Fleet and Facilities Maintenance Manager | -17%           |
| General Manager                          | -10.8%         |
| HR/Payroll Benefits Administrator        | -11.5%         |
| Operations Manager                       | -13.8%         |

Attachment 2 provides a detailed comparison of each surveyed position.

### **Proposed Salary Schedule Revision**

The proposed salary schedule revision incorporates Jefferson Transit's existing salary schedule structure comprised of eleven steps with a 3% difference between each step.<sup>1</sup> The midpoint of the salary range was matched with the market survey result for each position, with the exception of the following positions:

- 1. Executive Assistant/Clerk of the Board this position was within 5% of the market range; therefore, no change was made to the existing salary range.
- 2. Grants and Procurement Coordinator and Mobility Coordinator there were insufficient market matches for these positions; therefore, they were placed (or "slotted in") at the same salary range as the HR/Payroll Benefits Administrator, where these positions are currently classified. This "banded" approach seems consistent with the level of responsibility and experience required for these positions.
- 3. Operations Manager this position was slotted in with the Fleet and Facilities Manager position. While the survey suggested a slightly lower salary range, industry practices tend to compensate these two positions at the same range.

<sup>&</sup>lt;sup>1</sup> The existing salary schedule contained inconsistencies in the percentage differences between several steps; differences between steps have been standardized in the revised salary schedule.

- 4. Service and Training Supervisor there were insufficient market matches for this position. While this position is currently classified at the same salary range as the Operations Manager, the market ranges for this type of position average 20 30% below the Operations Manager range. This position was placed at a salary range 20% below the Operations Manager.
- Customer Service Clerk Lead there were insufficient market matches for this position.
   Market practices suggest that this type of position should be 10-15% above the lower level Customer Service Clerk. This range has been placed at 15% above the Customer Service Clerk position.

### Hourly Part-time vs. Full-time Positions

The West End Coordinator and Accounting Specialist positions have two salary ranges on the revised schedule. The salaried range reflects the survey results for the Accounting Specialist classification. This range represents an employee who would be working full-time with benefits.

Presently, Jefferson Transit utilizes part-time, non-benefitted employees to fill these positions. The hourly range on the salary schedule keeps the existing hourly range, which is approximately 12% above the proposed salaried range, to compensate for the fact that these hourly part-time employees do not receive benefits.

### Other Recommendations

CDA recommends that Jefferson Transit conduct regular compensation reviews every three to five years in order to stay abreast of the market and ensure that the Agency's compensation package reflects changes in the labor market and in the Agency's activities and services. The reviews should involve independent resources in order to avoid conflicts of interest.

CDA also recommends that Jefferson Transit, with the guidance of its policymakers, establish a compensation policy regarding selection of comparable agencies, market matching principles, and expectations regarding employee advancement from step to step through the salary range.

### **Validation**

This Report was prepared by Cabot Dow Associates, Inc. and is intended to be fully responsive to Jefferson Transit's contract for professional services and reflects the consultant's independent professional methodology, tables, judgments and findings.

### Attachments:

- 1. Market Selection Transit Agency Characteristics
- 2. Salary Comparison Tables
- 3. Comparison of Current, Market, and Proposed Salary Ranges
- 4. Proposed Salary Schedule Revision

2017 Jefferson Transit Salary Study Attachment 1: Market Selection - Transit Agency Characteristics

| Agency                       | Rural? | 2016 Est. Pop Served | 2015 Passenger Fares | 2015 Sales Tax Revenues | 2015 Total Revenues |
|------------------------------|--------|----------------------|----------------------|-------------------------|---------------------|
| Jefferson Transit            | Y      | 31,090               | \$205,945            | \$4,042,958             | \$6,641,536         |
| 50% below                    |        | 15,545               | \$102,973            | \$2,021,479             | \$3,320,768.00      |
| 50% above                    |        | 46,635               | \$308,918            | \$6,064,437             | \$9,962,304         |
| Grant Transit                | Y      | 94,610               | \$269,638            | \$4,035,704             |                     |
| Mason County Trans Authority | Υ      | 62,320               | \$456,933            |                         |                     |
| Valley Transit               | N      | 51,933               | \$204,025            |                         |                     |
| Twin Transit                 | Υ      | 24,280               | \$131,154            |                         |                     |
| Clallam                      | Y      | 73,410               | \$1,083,392          |                         |                     |

Sources: WA State OFM; WA State Auditor

| Accounting Specialist            |                              | Formal Sala | Formal Salary Range |       |
|----------------------------------|------------------------------|-------------|---------------------|-------|
| Comparable                       | Title                        | Low         | High                | EE    |
| Jefferson Transit                | Accounting Specialist        | 21.59       | 29.58               | 25.51 |
| Clallam Transit                  | Accounting Specialist        | 21.22       | 28.54               | 24.61 |
| Grant Transit                    | Contract services            |             |                     |       |
| Mason Transit                    | Accounting Assistant         | 17.57       | 21.36               | 19.40 |
| Twin Transit                     | Contract services            |             |                     |       |
| Valley Transit                   | A/P & P/R Specialist         | 19.97       | 23.81               | 22.88 |
| City of Port Townsend            | Finance Tech II              | 19.92       | 22.63               | 22.63 |
| Jefferson County                 | Accounts Auditing Specialist | 18.07       | 23.25               | 20.44 |
| Port of Port Townsend            | n/a                          |             |                     |       |
| Part Townsend School District    | Accounting Specialist        | 22.45       | 24.59               | 24.59 |
| MEDIAN                           |                              | 19.95       | 23.53               | 22.76 |
| JEFFERSON % ABOVE/(BELOW) MEDIAN | N .                          | 8.2%        | 25.7%               | 12.1% |

| Customer Service Clerk          |                                 | Formal Sala | ry Range | 5-Yr   |
|---------------------------------|---------------------------------|-------------|----------|--------|
| Comparable                      | Title                           | Low         | High     | EE     |
| Jefferson Transit               | Customer Service Clerk          | 10.40       | 13.99    | 12.07  |
| Clallam Transit                 | Customer Service Representative | 11.69       | 15.68    | 15.68  |
| Grant Transit                   | CSR/Receptionist                | 11.73       | 20.63    | 19.63  |
| Mason Transit                   | Customer Service Representative | 16.16       | 16.16    | 16.16  |
| Twin Transit                    | Customer Service Representative | 13.46       | 18.41    | 16.68  |
| Valley Transit                  | Customer Service Representative | 15.12       | 18.34    | 17.42  |
| City of Port Townsend           | Library Assistant               | 13.80       | 15.04    | 14.12  |
| Jefferson County                | Secretary/Receptionist          | 13.43       | 17.29    | 15.20  |
| Port of Port Townsend           | n/a                             |             |          |        |
| Port Townsend School District   | Business Office Clerk           | 19.92       | 21.56    | 21.56  |
| MEDIAN                          |                                 | 13.63       | 17.82    | 16.42  |
| JEFFERSON % ABOVE/(BELOW) MEDIA | .N                              | -23.7%      | -21.5%   | -26.5% |

| Customer Service Clerk - Lead<br>Comparable |                                  | Formal Sala | Formal Salary Range |       |
|---|----------------------------------|-------------|---------------------|-------|
|   | Title                            | Low         | High                | £Ε    |
| Jefferson Transit                           | Customer Service Clerk - Lead    | 15.61       | 20.97               | 18.09 |
| Clallam Transit                             | n/a                              |             |                     |       |
| Grant Transit                               | n/a                              |             |                     |       |
| Mason Transit                               | n/a                              |             |                     |       |
| Twin Transit                                | n/a                              |             |                     |       |
| Valley Transit                              | n/a                              |             |                     |       |
| City of Port Townsend                       | n/a                              |             |                     |       |
| Jefferson County                            | Administrative Clerk II (Senior) | 15.57       | 20.03               | 17.61 |
| Port of Port Townsend                       | Customer Service Rep             | 23.29       | 23.29               | 23.29 |
| Port Townsend School District               | n/a                              |             |                     |       |

MEDIAN JEFFERSON % ABOVE/(BELOW) MEDIAN

Insufficient matches

| Executive Asst/Clerk of the Board |                                   | Formal Sala | ry Range | 5-Yr  |
|-----------------------------------|-----------------------------------|-------------|----------|-------|
| Comparable                        | Title                             | Low         | High     | EE    |
| Jefferson Transit                 | Executive Asst/Clerk of the Board | 3,742       | 5,064    | 4,403 |
| Clallam Transit                   | Executive Asst/Office Manager     | 4,709       | 6,333    | 5,461 |
| Grant Transit                     | Administrative Assistant          | 2,033       | 4,228    | 4,027 |
| Mason Transit                     | Executive Assistant               | 3,886       | 4,724    | 4,291 |
| Twin Transit                      | Executive Assistant               | 3,052       | 4,102    | 3,717 |
| Valley Transit                    | n/a                               |             |          |       |
| City of Port Townsend             | Executive Asst/Deputy City Clerk  | 4,312       | 5,009    | 4,486 |
| Jefferson County                  | Deputy Clerk of the Board         | 3,415       | 5,150    | 4,358 |
| Port of Port Townsend             | Executive Assistant               | 5,067       | 5,067    | 5,067 |
| Port Townsend School District     | Admin Sec to the Superintendent   | 3,891       | 4,262    | 4,262 |
| MEDIAN                            |                                   | 3,889       | 4,867    | 4,324 |
| JEFFERSON % ABOVE/(BELOW) MEDIAN  |                                   | -3.8%       | 4.1%     | 1.8%  |

| Finance and HR Manager           |                                      | Formal Sala | ry Range | 5-Yr   |
|----------------------------------|--------------------------------------|-------------|----------|--------|
| Comparable                       | Title                                | Low         | High     | EE     |
| Jefferson Transit                | Finance and HR Manager               | 4,526       | 6,123    | 5,324  |
| Clallam Transit                  | Finance Manager                      | 5,461       | 7,344    | 6,333  |
| Grant Transit                    | HR Manager                           | 5,581       | 7,093    | 6,757  |
| Mason Transit                    | Administrative Services Manager      | 6,031       | 7,331    | 6,339  |
| Twin Transit                     | Contract services                    |             |          |        |
| Valley Transit                   | Deputy General Manager               | 5,821       | 7,623    | 6,914  |
| City of Port Townsend            | Human Resources Manager              | 6,330       | 7,121    | 6,528  |
| Jefferson County                 | Clerk of the Board/HR Mgr            | 5,262       | 7,072    | 6,100  |
| Port of Port Townsend            | Director of Finance & Administration | 8,691       | 8,691    | 8,691  |
| Port Townsend School District    | Director of Finance/Operations       | 6,486       | 8,019    | 7,741  |
| MEDIAN                           |                                      | 5,926       | 7,337    | 6,642  |
| IEFFERSON % ABOVE/(BELOW) MEDIAN |                                      | -23.6%      | -16.6%   | -19.8% |

| Fleet and Facilities Maintenance Mgr |                                       | Formal Sala | ry Range | 5-Yr   |
|--------------------------------------|---------------------------------------|-------------|----------|--------|
| Comparable                           | Title                                 | Low         | High     | EE     |
| Jefferson Transit                    | Fleet and Facilities Maintenance Mgr  | 4,473       | 6,051    | 5,262  |
| Clallam Transit                      | Maintenance Manager                   | 6,333       | 8,517    | 7,344  |
| Grant Transit                        | Fleet Maintenance Manager             | 5,581       | 7,093    | 6,757  |
| Mason Transit                        | Maintenance Manager                   | 6,031       | 7,331    | 6,339  |
| Twin Transit                         | Maintenance Manager                   | 4,307       | 5,690    | 5,155  |
| Valley Transit                       | Maintenance Manager                   | 4,923       | 6,446    | 5,845  |
| City of Port Townsend                | PW Operations Mgr - Parks, Facilities | 5,714       | 6,813    | 5,989  |
| Jefferson County                     | Fleet Services Manager                | 4,895       | 6,578    | 5,675  |
| Port of Port Townsend                | Maintenance Manager                   | 6,855       | 6,855    | 6,855  |
| Port Townsend School District        | Director, Facilities & Maintenance    | 5,651       | 6,987    | 6,744  |
| MEDIAN                               |                                       | 5,651       | 6,855    | 6,339  |
| JEFFERSON % ABOVE/(BELOW) MEDIAN     |                                       | -20.9%      | -11.7%   | -17.0% |

| General Manager                  |                           | Formal Sala | ry Range | 5-Yr   |
|----------------------------------|---------------------------|-------------|----------|--------|
| Comparable                       | Title                     | Low         | High     | EE     |
| Jefferson Transit                | General Manager           | 5,497       | 7,437    | 6,467  |
| Clallam Transit                  | General Manager           | 7,500       | 9,583    | 8,542  |
| Grant Transit                    | General Manager           |             |          |        |
| Mason Transit                    | General Manager           | 6,948       | 8,445    | 7,303  |
| Twin Transit                     | General Manager           | 5,833       | 7,285    | 6,600  |
| Valley Transit                   | General Manager           | 6,321       | 8,317    | 7,689  |
| City of Port Townsend            | Public Works Director     | 8,965       | 9,968    | 9,215  |
| Jefferson County                 | Central Services Director | 6,537       | 8,785    | 7,578  |
| Port of Port Townsend            | Executive Director        | 11,033      | 11,033   | 11,033 |
| Part Townsend School District    | Superintendent            | 10,792      | 10,792   | 10,792 |
| MEDIAN                           | 7)                        | 7,224       | 9,184    | 8,115  |
| JEFFERSON % ABOVE/(BELOW) MEDIAN |                           | -23.9%      | -19.0%   | -20.3% |

| Grants and Procurement Coordinator  Comparable |                                    | Formal Safary Range |       | 5-Yr  |
|--|------------------------------------|---------------------|-------|-------|
|  | Title                              | Low                 | High  | EE    |
| Jefferson Transit                              | Grants and Procurement Coordinator | 3,742               | 5,064 | 4,403 |
| Clallam Transit                                | Procurement Specialist             | 4,060               | 5,461 | 4,709 |
| Grant Transit                                  | n/a                                |                     |       |       |
| Mason Transit                                  | Development Manager                | 4,314               | 5,244 | 4,534 |
| Twin Transit                                   | Contract services                  |                     |       |       |
| Valley Transit                                 | п/а                                |                     |       |       |
| City of Port Townsend                          | Purchasing/Contracts Specialist    | 4,574               | 5,197 | 5,197 |
| Jefferson County                               | n/a                                |                     |       |       |
| Port of Port Townsend                          | n/a                                |                     |       |       |
| Port Townsend School District                  | n/a                                |                     |       |       |

#### MEDIAN

# JEFFERSON % ABOVE/(BELOW) MEDIAN

# Insufficient matches

| HR/Payroll Benefits Administrator |                                    | Formal Sala | ry Range | 5-Yr  |  |  |  |  |  |  |
|-----------------------------------|------------------------------------|-------------|----------|-------|--|--|--|--|--|--|
| Comparable                        | Title                              | Low         | High     | EE    |  |  |  |  |  |  |
| Jefferson Transit                 | HR/Payroll Benefits Administrator  | 3,742       | 5,064    | 4,403 |  |  |  |  |  |  |
| Clallam Transit                   | Human Resources Administrator      | 4,482       | 6,027    | 5,197 |  |  |  |  |  |  |
| Grant Transit                     | n/a                                |             |          |       |  |  |  |  |  |  |
| Mason Transit                     | n/a                                |             |          |       |  |  |  |  |  |  |
| Twin Transit                      | Contract services                  |             |          |       |  |  |  |  |  |  |
| Valley Transit                    | Human Resources Specialist         | 4,261       | 4,893    | 4,703 |  |  |  |  |  |  |
| City of Port Townsend             | Payroll and Benefits Administrator | 4,312       | 5,009    | 4,486 |  |  |  |  |  |  |
| lefferson County                  | Payroll Services Manager           | 4,553       | 6,119    | 5,279 |  |  |  |  |  |  |
| Port of Port Townsend             | AP/PR Accountant                   | 4,827       | 4,827    | 4,827 |  |  |  |  |  |  |
| Port Townsend School District     | n/a                                |             |          |       |  |  |  |  |  |  |
| MEDIAN                            |                                    | 4,482       | 5,009    | 4,827 |  |  |  |  |  |  |
| JEFFERSON % ABOVE/(BELOW) MEDIAN  |                                    | -16.5%      | 1.1%     | -8.8% |  |  |  |  |  |  |

| IT Specialist                    |                                | Formal Sala | 5-Yr  |       |  |  |  |  |  |  |
|----------------------------------|--------------------------------|-------------|-------|-------|--|--|--|--|--|--|
| Comparable                       | Title                          | Low         | High  | EE    |  |  |  |  |  |  |
| Jefferson Transit                | IT Specialist                  | 35.70       | 35.70 | 35.70 |  |  |  |  |  |  |
| Ciallam Transit                  | IT Specialist                  | 25.86       | 34.77 | 29.99 |  |  |  |  |  |  |
| Grant Transit                    | n/a                            |             |       |       |  |  |  |  |  |  |
| Mason Transit                    | n/a                            |             |       |       |  |  |  |  |  |  |
| Twin Transit                     | Contract services              |             |       |       |  |  |  |  |  |  |
| Valley Transit                   | n/a                            |             |       |       |  |  |  |  |  |  |
| City of Port Townsend            | Information Services Assistant | 28.31       | 32.30 | 32.20 |  |  |  |  |  |  |
| Jefferson County                 | Network Technician III         | 23.00       | 29.44 | 26.02 |  |  |  |  |  |  |
| Port of Port Townsend            | n/a                            |             |       |       |  |  |  |  |  |  |
| Chimacum School District         | IT Manager                     | 30.24       | 32.40 | 32.40 |  |  |  |  |  |  |
| MEDIAN                           | **                             | 27.09       | 32.35 | 31.10 |  |  |  |  |  |  |
| JEFFERSON % ABOVE/(BELOW) MEDIAN | ı                              | 31.8%       | 10.4% | 14.8% |  |  |  |  |  |  |

| Mobility Coordinator          |                                 | Formal Sala | ry Range | 5-Yr  |
|-------------------------------|---------------------------------|-------------|----------|-------|
| Comparable                    | Title                           | Low         | High     | EE    |
| Jefferson Transit             | Mobility Coordinator            | 3,742       | 5,064    | 4,403 |
| Clallam Transit               | Operations Office Manager       | 4,266       | 5,737    | 4,947 |
| Grant Transit                 | Administrative Services Manager | 4,812       | 5,826    | 5,576 |
| Mason Transit                 | Operations Coordinator          | 3,886       | 4,724    | 4,291 |
| Twin Transit                  | n/a                             |             |          |       |
| Valley Transit                | n/a                             |             |          |       |
| City of Port Townsend         | n/a                             |             |          |       |
| lefferson County              | n/a                             |             |          |       |
| Port of Part Townsend         | n/a                             |             |          |       |
| Port Townsend School District | n/a                             |             |          |       |

#### MEDIAN

# JEFFERSON % ABOVE/(BELOW) MEDIAN

### Insufficient matches

| Operations Manager               |                                 | Formal Sala | 5-Yr  |        |
|----------------------------------|---------------------------------|-------------|-------|--------|
| Comparable                       | Title                           | Low         | High  | EE     |
| Jefferson Transit                | Operations Manager              | 4,595       | 6,216 | 5,405  |
| Clallam Transit                  | Operations & Planning Manager   | 6,333       | 8,517 | 7,344  |
| Grant Transit                    | Operations Manager              | 5,484       | 6,971 | 6,640  |
| Mason Transit                    | Operations Manager              | 6,031       | 7,331 | 6,339  |
| Twin Transit                     | Operations Manager              | 4,307       | 5,690 | 5,155  |
| Valley Transit                   | Operations Manager              | 4,923       | 6,446 | 5,845  |
| City of Port Townsend            | PW Operations Mgr - Streets     | 6,044       | 6,649 | 6,195  |
| Jefferson County                 | Road Maintenance Superintendent | 4,895       | 6,578 | 5,675  |
| Port of Part Townsend            | Business Manager                | 6,667       | 6,667 | 6,667  |
| Port Townsend School District    | n/a                             |             |       |        |
| MEDIAN                           |                                 | 5,758       | 6,658 | 6,267  |
| JEFFERSON % ABOVE/(BELOW) MEDIAN |                                 | -20.2%      | -6.6% | -13.8% |

| Service & Training Supervisor |                               | Formal Sala | 5-Yr  |       |  |
|-------------------------------|-------------------------------|-------------|-------|-------|--|
| Comparable                    | Title                         | Low         | High  | EE    |  |
| Jefferson Transit             | Service & Training Supervisor | 4,595       | 6,216 | 5,405 |  |
| Clallam Transit               | n/a                           |             |       |       |  |
| Grant Transit                 | Safety/Training Supervisor    | 5,484       | 6,971 | 6,640 |  |
| Mason Transit                 | Safety & Training Supervisor  | 4,082       | 4,962 | 4,507 |  |
| Twin Transit                  | n/a                           |             |       |       |  |
| Valley Transit                | n/a                           |             |       |       |  |
| City of Port Townsend         | n/a                           |             |       |       |  |
| Jefferson County              | n/a                           |             |       |       |  |
| Port of Port Townsend         | n/a                           |             |       |       |  |
| Port Townsend School District | n/a                           |             |       |       |  |

### MEDIAN

# **IEFFERSON % ABOVE/(BELOW) MEDIAN**

# insufficient matches

| West End Coordinator          |                           | Formal Sala | Formal Salary Range |       |  |  |  |
|-------------------------------|---------------------------|-------------|---------------------|-------|--|--|--|
| Comparable                    | Title                     | Low         | High                | EE    |  |  |  |
| Jefferson Transit             | West End Coordinator      | 21.59       | 25.51               |       |  |  |  |
| Clallam Transit               | n/a                       |             |                     |       |  |  |  |
| Grant Transit                 | Dispatch Supervisor       |             |                     |       |  |  |  |
| Mason Transit                 | Lead Dispatcher/Scheduler | 23.55       | 23.55               | 23.55 |  |  |  |
| Twin Transit                  | Operations Assistant      | 17.61       | 23.67               | 21.44 |  |  |  |
| Valley Transit                | Road Supervisor           | 22.36       | 26.48               | 25.55 |  |  |  |
| City of Port Townsend         | n/a                       |             |                     |       |  |  |  |
| Jefferson County              | Area Road Supervisor      | 25.71       | 32.91               | 28.38 |  |  |  |
| Part of Part Townsend         | n/a                       |             |                     |       |  |  |  |
| Port Townsend School District | n/a                       |             |                     |       |  |  |  |
| MEDIAN                        |                           | 22.96       | 25.08               | 24.55 |  |  |  |

AVERAGE JEFFERSON % ABOVE/(BELOW) MEDIAN

JEFFERSON % ABOVE/(BELOW) MEDIAN

| Formal Salar | ry Range | 5-Yr  |
|--------------|----------|-------|
| Low          | High     | EE    |
| -9.8%        | -1.6%    | -7.4% |

18.0%

3.9%

-5.9%

### 2017 Jefferson Transit Salary Study

Attachment 3: Current, Market, and Proposed Salary Ranges - Non-Represented Employees

Policy: Salary midpoint set at 5-year employee comparable salary range.

Highlighted proposed salary ranges indicate ranges have been slotted based on internal equity.

| Position                             |    | rent Low | Cur | rent High |    | urrent 5-<br>Year<br>mployee | Mi | arket Low | M   | arket High |      | 5-Year<br>mployee | P  | roposed<br>Low | Pi | roposed<br>High | Sala | oposed<br>ry Range<br>id-point | Difference -<br>Low | Difference -<br>High | Difference -<br>Salary Range<br>Midpoint |
|--------------------------------------|----|----------|-----|-----------|----|------------------------------|----|-----------|-----|------------|------|-------------------|----|----------------|----|-----------------|------|--------------------------------|---------------------|----------------------|--|
| Salaried Positions                   |    |          |     |           |    |                              |    |           |     |            |      |                   |    |                |    |                 |      |                                |                     |                      |  |
| Executive Asst/Clerk of the Board    | \$ | 44,903   | 5   | 60,765    | Ś  | 52,839                       | \$ | 46,655    | 15  | 58,398     | 5    | . 51,889.         | Ś  | 45,372         | \$ | 61.251          | Ś    | 52,836                         | 1%                  | 1%                   | 0%                                       |
| Finance and HR Manager               | 5  | 54,309   | 5   | 73,477    | 5  | 63,893                       | 5  | 71,111    | 5   | 88,050     | 5    | 79,705            | S  | 68,445         | 5  | 92,399          | _    | 79,704                         | 26%                 |                      | 259                                      |
| Fleet and Facilities Maintenance Mgr | \$ | 53,673   | \$  | 72,617    | \$ | 63,145                       | 5  | 67,814    | 5   |            | -    | 76,067            | S  | 65,322         | 5  | 88,184          |      | 76.068                         | 22%                 | 21%                  |  |
| General Manager                      | 5  | 65,958   | 5   | 89,238    | 5  | 77,604                       | \$ |           | _   | 110,212    | _    | 97,384            | S  | 83,624         | Ś  | 112,890         | _    | 97,380                         | 27%                 |                      |  |
| Grants and Procurement Coordinator   | \$ | 44,903   | 5   | 60,765    | S  | 52.836                       | T. | n/a       | -   | n/a        |      | n/a               | s  | 49,741         | Ś  | 67,150          |      | 57,924                         | 11%                 |                      | 259                                      |
| HR/Payroll Benefits Administrator    | 5  | 44,903   | 5   | 60,765    | Ś  | 52,836                       | S  | 53,781    | 5   |            | 5    | 57,924            | Ś  | 49,741         | 4  | 67,150          | _    | 57,924                         | 11%                 |                      | 109                                      |
| Mobility Coordinator                 | 5  | 44,903   | S   | 60,765    | 5  | 52,836                       |    | n/a       | Ť   | n/a        | -    | n/a               | Ś  | 49,741         | 3  | 67,150          | _    | 57,924                         | 11%                 | 11%                  |  |
| Operations Manager                   | S  | 55,134   | 5   | 74,593    | 5  |                              | 3  | 69.093    | S   |            | S    | 75,205            | 5  | 65,322         | 3  | 88,184          |      | 76,068                         | 18%                 |                      | 109                                      |
| Service & Training Supervisor        | \$ | 55,134   | 5   | 74,593    | _  | 64,863                       | -  | n/a       | -   | n/a        |      | n/a               | 5  | 55,697         | 5  | 75,191          | -    | 64,860                         | 1%                  |                      | 179                                      |
| Hourly Positions                     |    |          |     |           |    |                              |    |           |     |            |      | .,                | Ť  | 33,031         | í  | 73,131          | 9.   | 04,000                         | 1/8)                | 176                  | 09                                       |
| Accounting Specialist                | \$ | 21.59    | \$  | 29.58     | \$ | 25.51                        | 5  | 19.95     | is  | 23:53      | I.A. | - 22/16           | 5  | 21.91          | ¢  | 29.57           | 5    | 25.51                          | 1%                  | 0%                   | 09                                       |
| Customer Service Clerk               | \$ | 10.40    | 5   | 13.99     | 5  | 12.07                        | -  | 13.63     |     |            | 5    | 16,42             | _  | 14.10          | S  | 19.04           | _    | 16.42                          | 36%                 |                      |  |
| Customer Service Clerk - Lead        | S  | 15.61    | Š   | 20.97     | 5  | 18.09                        |    | n/a       | Ť   | n/a        | -    | n/a               | Ś  | 16.22          | c  | 21.89           |      | 18.88                          | 4%                  |                      |  |
| IT Specialist                        | S  | 35.70    | 5   | 35.70     | Ś  | 35.70                        | S  | 27.09     | 15  |            | 3    |                   | 5  | 26.71          | 5  | 36.05           |      | 31.10                          | -25%                | 4%                   | 49                                       |
| West End Coordinator                 | 15 | 21.59    | -   | 29.58     | 5  | 25.51                        | -  |           | -   |            | -    | 24.55             | _  | 21.91          | 5  | 29.57           |      | 25.51                          |                     |                      | -139                                     |
|                                      | -  |          |     | - 3130    | -  |                              |    |           | 1.0 |            | 10   | 2433              | 13 | 21.71          | 2  | 29.37           | Aver |                                | 1%                  | 12%                  | 109                                      |

#### Notes

The term "5-year employee" denotes the midpoint of the Jefferson Transit salary range, assuming a step increase occurs annually. While annual step increase are currently not the Agency's practice, this was used as a proxy for determining an appropriate matching point with other agencies' salary ranges.

Cabot Dow Associates October 2017

2017 Jefferson Transit Salary Study

Attachment D: Proposed Salary Schedule Revision - Non-Represented Employees

| S      |      |        |    |        |    |        |    |        |    |        |      |        |      |         |    |         |     |         |    |         |    |         |  |
|--------|------|--------|----|--------|----|--------|----|--------|----|--------|------|--------|------|---------|----|---------|-----|---------|----|---------|----|---------|--|
|        | Ster | 2      |    |        |    |        |    |        |    |        |      |        |      |         |    |         |     |         |    |         |    |         |  |
| Grade  |      | 1      |    | 3      |    | 3      |    | 4      |    | 5      |      | 6      |      | 7       |    | 8       |     | 9       |    | 10      |    | 11      | Position   |
| salar, |      |        |    |        |    |        |    |        |    |        |      |        |      |         |    |         |     |         |    |         |    |         |  |
| 7      | S    | 83,624 | S  | 86,210 | s  | 88,876 | 5  | 91,625 | 5  | 94,459 | \$ 5 | 97,380 | \$ 1 | 100,301 | 5  | 103,310 | \$  | 106,410 | S  | 109,602 | 5  | 112,890 | General Manager  |
| 6      |      | 68,445 | \$ | 70,561 | \$ | 72,744 | 5  | 74,993 | 5  | 77,313 | 5 7  | 79,704 | 5    | 82,095  | 5  | 84,558  | 5   | 87,095  | 5  | 89,708  | Ś  | 92,399  | Finance/HR Director  |
| 5      | S    | 65,322 | 5  | 67,342 | \$ | 69,425 | S  | 71,572 | \$ | 73,786 | 5 7  | 76,068 | 5    | 78,350  | 5  | 80,701  | 5   | 83,122  | \$ | 85,615  | \$ | 88,184  | Fleet/Facilities Manager: Operations Manager               |
| 4      | _    | 55,697 | 5  | 57,420 | 5  | 59,196 | 5  | 61,027 | \$ | 52,914 | 5 6  | 54,860 | 5    | 66,806  | 5  | 68,810  | 15  | 70,874  | 5  | 73,001  | S  | 75,191  | Safety & Training Supervisor                               |
| 3      | 5    | 49,741 | S  | 51,280 | 5  | 52,866 | S  | 54,501 | 5  | 56,186 | 5    | 57,924 | 15   | 59,662  | \$ | 61,452  | 15  | 63,295  | 5  | 65,194  | S  | 67,150  | HR/Payroll Ben Admin: Mobility Coord: Grants & Progurement |
| 2      | 2    | 45.3/2 | 15 | 46,775 | 5  | 48,222 | 15 | 49,713 | \$ | 51,251 | 5 5  | 52,836 | 15   | 54,421  | IS | 56,054  | l s | 57,735  | S  | 59.467  | S  | 61.251  | Executive Assistant  |
| 1      | s    | 40,653 | 5  | 41,910 | S  | 43,207 | \$ | 44,543 | 5  | 45,921 | \$ 4 | 17,341 | \$   | 48,761  | \$ | 50,224  | \$  | 51,731  | S  | 53,282  | 5  | 54,881  | Accounting Specialist; West End Coordinator (FT)           |
|        | _    |        |    |        |    |        |    |        |    |        |      |        |      |         |    |         |     |         |    |         |    |         |  |
| Hourly |      | -      |    |        |    |        |    |        |    |        |      |        |      |         |    |         |     |         |    |         |    |         |  |
| 4      | \$   | 26.71  | \$ | 27.53  | S  | 28.38  | 5  | 29.26  | 5  | 30.17  | \$   | 31.10  | 5    | 32.03   | 5  | 32.99   | 5   | 33.98   | 5  | 35.00   | 5  | 36.05   | IT Specialist  |
| 3      | \$   | 21.91  | \$ | 22.58  | 5  | 23.28  | 5  | 24.00  | \$ | 24.74  | \$   | 25.51  | 5    | 26.28   | 5  | 27.06   | s   | 27.88   | Š  | 28.71   | _  |         | Accounting Specialist; West End Coordinator (PT)           |
| 2      | S    | 16,22  | 5  | 16.72  | \$ | 17.23  | 5  | 17.77  | 5  | 18.32  | 5    | 18.88  | s    | 19.45   | -  | 20.03   | 5   | 20.63   | 5  | 21.25   | _  |         | Customer Service Clerk - Lead (15% above)                  |
| 1 [    | Ş    | 14.10  | \$ | 14.54  | s  | 14,99  | 5  | 15.45  | 5  | 15.93  | _    | 16.42  |      | 16.91   | -  | 17.42   | 5   | 17.94   | _  | 18.48   | _  |         | Customer Service Clerk                                     |