# **Jefferson Transit Authority**

Public Hearing Minutes
Tuesday, November 30, 2017, 11:00 a.m.
Harrison Street Fire Hall, 701 Harrison Street, Port Townsend, WA and

Tuesday, November 30, 2017, 5:30 p.m.

Jefferson County Library, 620 Cedar Street, Port Hadlock, WA

### CALL TO ORDER/WELCOME

The Public Hearing began at 11:05 am

#### STAFF PRESENT

General Manager Tammi Rubert, Operations Manager Leesa Monroe, Mobility Coordinator Miranda Nash and Executive Assistant/Clerk of the Board Laura Smedley.

## **NEW SERVICE PLANNING PROPOSAL PRESENTATION**

Leesa Monroe welcomed everyone to the Public Hearing and told everyone to feel free to ask questions as she proceeded through her presentation.

Ms. Monroe described the new service proposal: (Please see the complete presentation on JTA's website at www.jeffersontransit.com)

- JTA is proposing as a pilot project to remove the upper Sims Way portion of the #11 route and split it into two (2) routes. The upper route will be expanded to approximately four (4) miles and will incorporate Howard Street/Rainer Street.
- JTA is proposing to add a mid-day Poulsbo run Monday through Friday
- JTA's is proposing the addition of a mid-day Tri-area loop which will run Monday through Saturday at 11:00 am

#### **PUBLIC COMMENTS**

How often will the upper Sims route run and when will it begin?

 This route will run on the hour and ½ hour and will begin service on January 15, 2018.

In the afternoon when traveling from Bainbridge Island, connections are very tight.

• JTA recommends taking the 3:00 pm ferry from Seattle to ensure this connection.

Is there a possibility of adding another Saturday connection?

At this time Kitsap Transit does not offer other connections.

What is the grand total of this new service?

• Approximately \$348,796 annually.

Will you hire additional drivers?

Yes.

How will you let the general public know this is happening?

 Newspaper advertising and press releases, JTA's website, inside our buses and shelters, and banners on the side of our buses. It was suggested JTA also contact the Port Ludlow Voice for advertising.

Can rider Alerts be placed in several places on the buses instead of just at the front?

This is a great idea and easily done.

I have heard people say that they don't know how to ride the bus. Can you have a concierge, or make travel training trips to different locations?

• JTA's Customer Service staff are there to help new riders and help with trip planning. We also offer travel training.

If you have comments on the proposed service, they can be made in person, by email, by Customer Comment forms on buses or in our two Customer Service locations, by calling Customer Service with your comment, or on JTA's website.

## **ADJOURNMENT**

The Public Hearing ended at 12:05 p.m.

Laura Smedley, Clerk of the Board

Date

There was no public attendance at the 5:30 pm Public Hearing at the Jefferson County Library.