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WSDOT Ferries Division (WSF) • wsdot.wa.gov/ferries

2901 Third Avenue, #500, Seattle, WA 98121 • 206-464-6400
Toll Free: 1-888-808-7977 or 511 • TTY Relay: 711
E-mail: wsfinfo@wsdot.wa.gov



Most WSF Routes connect with bus services. While all vessels in the WSF fleet have elevators, they occasionally go out of service. Sign up for ADA-related email alerts by creating a WSF account at <http://1.usa.gov/1qAj6hA>. Check sailing schedule at www.wsdot.wa.gov/ferries. WSF offers seniors (65+), persons with disabilities, and passengers with a Medicare card, or other eligibility verification (i.e. Regional Reduced Fare Permit or a WSF Disability Permit), travel at half the regular passenger fare rate. Please communicate all specific requests to your terminal agent.

Special Services:

- Accessible Service (calling before sailing is encouraged)

Connects With:

- Community Transit • Everett Transit • Island Transit • Jefferson Transit
- King County Metro Transit • King County Water Taxi • Kitsap Transit • Pierce Transit
- Skagit Transit • Sound Transit

Whatcom Transportation Authority • ridewta.com

360-676-7433 • Toll Free: 1-866-989-4BUS • TDD/TTY: 360-676-6844
E-mail: comment@ridewta.com

WTA serves Bellingham and Whatcom County with Fixed Routes, Paratransit, Zone Service (Dial-A-Ride for non-ADA riders) and Vanpools. Many communities have service seven days a week. WTA also cooperates with Skagit Transit to provide service between Bellingham and Mount Vernon.

Special Services:

- Accessible Service • ADA Paratransit Service • Safety Net Service (in very rural areas)
- Travel Training

Connects With:

- Alaska Ferry • Amtrak • Bolt Bus • Greyhound • Lummi Island Ferry • Skagit Transit

Prepared by the Puget Sound Regional Council with support from the Federal Transit Administration, the Washington State Department of Transportation, and public transportation agencies in the Puget Sound region.

Title VI Notice: All participating agencies in the RRF program fully comply with Title VI of the Civil Rights Act of 1964 and related statutes and regulations in all programs and activities. For more information, or to obtain a Title VI Complaint Form, please contact the appropriate agency.

Regional Reduced Fare Permit for Senior and Disabled Persons



Clallam Transit
Community Transit
Everett Transit
Grays Harbor Transit
Intercity Transit
Jefferson Transit
King County Metro Transit
King County Water Taxi
Kitsap Transit
Mason Transit
Pierce County Ferries
Pierce Transit
Skagit Transit
Sound Transit
WSDOT Ferries Division (WSF)
Whatcom Transportation Authority

Regional Reduced Fare Permit

If you're a senior, a person with a disability, or have a Medicare card, you can ride for less when you use public transportation services to travel around Puget Sound. The Regional Reduced Fare Permit (RRFP) is an ID card that entitles you to discount fares on 15 transportation systems throughout the Puget Sound region. All have wheelchair accessible services. Just show your card when boarding the ferries or any regular bus route (fixed route). Most agencies in this booklet also provide curbside-to-curbside paratransit services for those unable to use the regular route buses due to a disability. Having a Regional Reduced Fare Permit does not qualify you for paratransit services under the Americans with Disabilities Act (ADA), however. Please contact your local agency for more information on ADA paratransit eligibility and services.

Who Is eligible?

Any person who presents proof of one or more of the following conditions can obtain a Regional Reduced Fare Permit (the agencies reserve the right to contact your Health Care Provider for verification).

Permanent Permit:

1. Is at least 65 years of age.
2. Is currently certified by the Veterans Health Administration at a 40% or greater disability level.

Temporary Permit:

3. Is now eligible for Social Security Disability Benefits or now receives Supplemental Security Income Benefits because of disability. (Applicant must show current award letter.)
4. Has a valid Medicare card issued by the Social Security Administration.
5. Has a valid ADA Paratransit card from outside the region.
6. Is currently participating in a vocational career program with the Washington State Individual Educational Program (IEP).
7. Has a Washington Department of Licensing issued disabled parking identification in conjunction with a government issued photo identification.

Permanent or Temporary Permit (case-by-case):

8. Has a valid Regional ADA Paratransit card.
9. Has obvious physical impairments meeting one or more of the medical criteria listed to the right.
10. Is certified by a Washington state-licensed Physician (M.D.), Psychiatrist, Psychologist (Ph.D.), Physician's Assistant (P.A.), Advanced Registered Nurse Practitioner (A.R.N.P.), Audiologist certified by the American Speech-Language-Hearing Association, or Osteopathic Physician (D.O.) as meeting one or more of the medical criteria.

How do I get a Regional Reduced Fare Permit?

It's easy. Call the transit agency nearest you or access their Web site for information. The permit can cost up to \$3.00 for new or replacement cards.

How long is it valid?

Permits issued to persons 65 or older and to persons permanently disabled will be valid indefinitely. No renewal is necessary. Persons with disabilities that will last up to five years may receive temporary permits. These permits, which carry an expiration date based on documentation provided during the application process, may be renewed only if the disability continues beyond that date. Persons certified by approved health care providers as permanently disabled may receive permanent permits. Participating agencies retain the right to ask for recertification upon loss of a permit or at any other time.

Clallam Transit • clallamtransit.com

Customer Information: 360-452-1315 • Toll Free: 1-800-858-3747
E-mail: info@clallamtransit.com

Clallam Transit serves all of Clallam County with fixed route, Paratransit (for ADA eligible) and vanpool services Monday through Saturday. Regional connections with Jefferson Transit are coordinated in both Sequim and Forks for continuing services into Jefferson County.

Special Services:

- Accessible Services • ADA Paratransit Service • Bike Racks • Vanpool Program

Connects With:

- Jefferson Transit

Community Transit • communitytransit.org 

Community Transit Ride Store • 20110 46th Avenue West, Lynnwood, WA 98036
425-348-2350 • Customer Info: 425-353-RIDE (7433)
Toll Free: 1-800-562-1375 • TTY Relay: 711 • E-mail: ridestore@commtrans.org


Community Transit serves Snohomish County, with commuter service into King County. Accessible service is available on all routes. DART is available to those who qualify for ADA paratransit service, but the RRFPP does not apply on DART.

Special Services:

- Accessible Buses • ADA Paratransit Service • Reduced Bus Fares
- Travel Training Program • Vanpool

Connects With:

- Amtrak • Everett Transit • Island Transit • King County Metro Transit • Skagit Transit
- Sound Transit • WA State Ferries

Everett Transit • everetttransit.org 

3201 Smith Avenue, Everett, WA 98201 • 425-257-7777
Everett Para Transit: 425-257-8801 • TTY Relay: 711
E-mail: ETMail@everettwa.gov

Everett Transit serves the greater Everett area and Mukilteo Landing. Accessible service is available on all routes. In addition, Everett Para Transit provides curb-to-curb accessible transportation (eligibility determined by application process).

Special Services:

- Accessible Service • Bike Racks • Everett Para Transit Services • Travel Training

Connects With:

- Amtrak • Community Transit • Greyhound • Skagit Transit • Sound Transit
- WA State Ferries

Grays Harbor Transit • ghtransit.com

Customer Info: 360-532-2770 • Toll Free: 1-800-562-9730
Email: info@ghtransit.com

Grays Harbor Transit provides connections to several other Western Washington systems. A connection to Pacific Transit is made in Aberdeen by Pacific Transit. The Jefferson Transit connection is made at Amanda Park, and connections with Intercity Transit, Pierce Transit, Mason Transit, and Greyhound are made in downtown Olympia. Grays Harbor Transit provides connections to Twin Transit and Amtrak in Centralia.

Special Services:

- All Accessible Buses • ADA Paratransit • Reduced Bus Fares • Dial-A-Ride • Vanpool
- Bike Racks • Low Floors • Cameras • GPS

Connects With:

- Pacific Transit • Jefferson Transit • Intercity Transit • Pierce Transit • Mason Transit
- Greyhound in Olympia • Twin Transit and Amtrak in Centralia

Intercity Transit • intercitytransit.com

Customer Service: 360-786-1881 • Toll Free: 1-800-287-6348
TDD/TTY: 360-943-5211 • Business Office: 360-786-8585
Dial-A-Lift Information: 360-754-9393 • Toll Free: 1-800-244-6846
E-mail: customerservice@intercitytransit.com

Intercity Transit serves the cities of Lacey, Olympia, and Tumwater, and Yelm and provides commuter service to Pierce County. Accessible service is provided on all routes. In addition, **Dial-A-Lift** provides door-to-door service for ADA certified customers. Reservations for **Dial-A-Lift** may be made up to 5 days in advance.

Special Services:

- Accessible Service • Paratransit Service for ADA Eligible • Reduced Fares • Travel Training
- Vanpool Program

Connects With:

- Amtrak • Grays Harbor Transit • Greyhound • Mason Transit • Pierce Transit • RT Transit
- Sound Transit

Jefferson Transit • jeffersontransit.com

360-385-4777 • Toll Free: 1-800-371-0497 • TTY Relay: 711
E-mail: custserv@jeffersontransit.com

Jefferson Transit Authority (JTA) serves Port Townsend and East Jefferson County. Jefferson Transit Olympic Connection (JTOC) covers the west coast communities of Jefferson County. JTA and JTOC offer fixed route service Monday through Saturday connecting with Kitsap Transit in Poulsbo; Mason Transit in Brinnon; Clallam Transit in Sequim and Forks; Grays Harbor Transit in Amanda Park; and Washington State Ferries in Port Townsend. All fixed route buses are wheelchair accessible and equipped with bike racks.

Special Services:

- Accessible Buses • Bike Racks and Lockers • Dial-A-Ride Paratransit Service
- Reduced Fares • Trip Planning • Vanpool

Connects With:

- Clallam Transit • Grays Harbor Transit • Kitsap Transit • Mason Transit • WA State Ferries

King County Metro Transit • kingcounty.gov/transit

201 South Jackson Street, Seattle, WA 98104 • 206-553-3000
Toll Free: 1-800-542-7876 • TDD/TTY: 711
E-mail: customer.comments@kingcounty.gov

Metro serves Seattle and King County with wheelchair lift equipped service on all routes. Special assistance cards are available for those who have difficulty communicating to drivers.

Special Services:

- Accessible Service • ACCESS Paratransit Transportation • Taxi Clip

Connects With:

- Community Transit • King County Water Taxi • Pierce Transit • Sound Transit
- WA State Ferries



Agencies listed with this logo issue ORCA RRFPP cards. These cards may be loaded with transit fare products for commuting by ferry, train, rail, or bus — or a combination. A transfer credit is also provided when the transfer is made within 2 hours. Some regional transit systems accept the ORCA card for paratransit services. Contact your local transit agency for more information.

King County Water Taxi • kingcounty.gov/watertaxi

201 South Jackson Street, Seattle, WA 98104 • 206-477-3979
TTY: 711 • E-mail: watertaxi.info@kingcounty.gov

The Marine Division of King County operates two passenger-only water taxi routes for King County — the West Seattle/Downtown Seattle route and the Vashon Island/Downtown Seattle route.

Special Services:

- Accessible Service

Connects With:

- King County Metro Transit • Sound Transit • WA State Ferries

Kitsap Transit • kitsaptransit.org 

60 Washington Avenue, #200, Bremerton, WA 98337
Bremerton Transportation Center: 360-373-BUSS
Toll Free: 1-800-501-RIDE (7433) • TDD/TTY: 360-479-4348
Kitsap Transit ACCESS Service Toll Free: 1-800-422-BUSS • TDD/TTY: 360-377-9874

Kitsap Transit serves Bremerton and Kitsap County. Kitsap Transit **ACCESS** Service provides accessible service to eligible passengers with one day advanced notice.

Special Services:

- Accessible Service • Bike Racks, Bike Lockers & Bike Barn (Bainbridge Island)
- Foot Ferry Service Between Bremerton & Port Orchard • Transportation by Appt.
- Travel Training • Vanpools • Worker/Driver Buses to Naval Base Kitsap

Connects With:

- Jefferson Transit • Mason Transit • King County Metro Transit • Pierce Transit
- WA State Ferries

Mason Transit • masontransit.org

Customer Service Center: 360-427-5033 • Toll Free: 1-800-374-3747
TDD/TTY: 711 or 1-800-833-6388 • E-mail: mta@masontransit.org

Mason Transit Authority serves all of Mason County Monday through Saturday with accessible Fixed Route and Dial-A-Ride services, Commuter and Vanpool Programs, Volunteer Driver Program, and scheduled regional connections with Kitsap Transit and Washington State Ferries in Bremerton; Squaxin Island Transit at Kamilche; Intercity Transit and Grays Harbor Transit in Olympia; and Jefferson Transit in Brinnon. Mason Transit is fare-free for all travel within Mason County.

Special Services:

- Accessible Service • Bike Racks • General Public Dial-A-Ride • Travel Training
- Vanpool Program • Volunteer Driver Program

Connects With:

- Grays Harbor Transit • Intercity Transit • Jefferson Transit • Kitsap Transit
- Squaxin Island Transit • WA State Ferries



Agencies listed with this logo accept but do not issue RRFPP passes. Contact your local transit agency for more information.


Pierce County Ferries • co.pierce.wa.us/1793/ferry 

253-588-1950 • E-mail: pcferry@piercecounitywa.gov

Pierce County ferry system provides service between the Town of Steilacoom, Anderson Island, and Ketron Island.

Connects With:

- Pierce Transit

Pierce Transit • piercetransit.org 

Tacoma Dome Station Bus Shop: 505 East 25th Street, Tacoma, WA 98421
253-581-8000 • Toll Free: 1-800-562-8109 • TTY Relay: 711
E-mail: ptcustomer@piercetransit.org

Pierce Transit serves Tacoma and other portions of Pierce County. Pierce Transit offers accessible service on all of its bus routes, and accessible SHUTTLE service to eligible passengers.

Special Services:

- Accessible Service • Travel Training

Connects With:

- Intercity Transit • King County Metro Transit • Kitsap Transit • Sound Transit

Skagit Transit • skagittransit.org

Business Office: 360-757-8801 • Dial-A-Ride: 360-757-4433 • TTY: 360-757-1938
Toll Free: 1-877-584-7528 • E-mail: custserv@skagittransit.org

Skagit Transit serves Skagit County with accessible Fixed Route service, ADA Paratransit service, and a commuter Vanpool program. Skagit Transit also operates Flex Route service in more rural areas not served by Fixed Route buses.

Special Services:

- Accessible Service • Paratransit Service for ADA Eligible • Travel Training
- Vanpool Program

Connects With:

- Amtrak • Everett Transit • Community Transit • Greyhound • Island Transit
- Sound Transit • WA State Ferries • Whatcom Transit Authority

Sound Transit • soundtransit.org  

401 South Jackson Street, Seattle, WA 98104
General Information: 206-398-5000 • Toll Free: 1-800-201-4900
Rider Information: 888-889-6368 • TDD/TTY: 711

Sound Transit serves King, Pierce, and Snohomish counties with ST Express regional bus, Sounder commuter rail, Central Link and Tacoma Link light rail. A Regional Reduced Fare Permit is required when paying a reduced fare on the regional bus or when using a reduced fare pass or ticket on the commuter rail or light rail. Sound Transit buses, trains, and stations are accessible.

Special Services:

- Accessible Service • Paratransit Services (Link light rail only)

Connects With:

- Community Transit • Everett Transit • Intercity Transit • King County Metro Transit
- King County Water Taxi • Pierce Transit • WA State Ferries